# ANNUAL REPORT 2021-22



United Way of Northeast Louisiana

# **BOARD OF DIRECTORS**

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# WHO WE ARE

# ASPIRATIONS & GOALS

### CHILDREN, YOUTH, & YOUNG ADULTS SUCCESSFUL IN SCHOOL & LIFE

GOAL Children enter school ready.

**GOAL** Students are successful in elementary school and prepared for middle/secondary school.

**GOAL** Youth gain the knowledge, skills, and credentials so that they are prepared for the workforce and able to

### ECONOMIC OPPORTUNITY FOR ALL

**GOAL** Individuals and families have adequate and sustainable resources to support their needs.

**GOAL** Individuals and families have the skills, knowledge, relationships, and economic pathways they need to effectively increase and manage their income.

**GOAL** Vulnerable populations maximize their ability to live with independence and dignity.

**GOAL** People/organizations continue to work together to support a thriving, prosperous, robust economy.

## HEALTHY & SAFE INDIVIDUALS, FAMILIES, & COMMUNITY

**GOAL** Families/individuals live in a healthy and safe environment.

**GOAL** People/organizations work together to strengthen and build a more inclusive community.

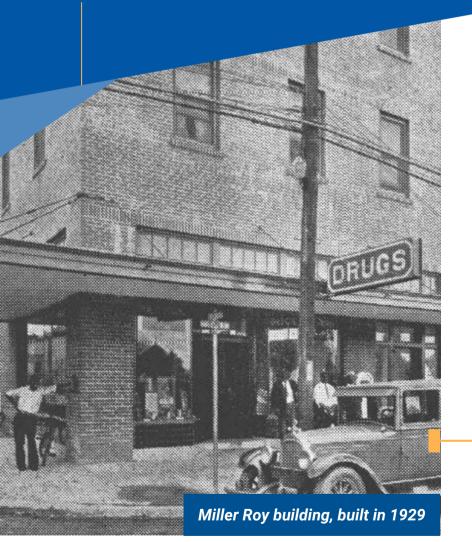






# OUR IMPACT

# FINANCIAL HEALTH SERVICES



### Financial Health Services will be Provided Across 12 Parishes

All 12 parishes of NELA will have access to financial capability services. Examples include:

- Access to Safe and Affordable Financial Products
- Asset Ownership Programs
- Credit Improvement Services
- Financial Coaching & Education
- · Free Tax Preparation Assistance
- Housing Stability Counseling
- Incentivized Savings Program
- · Workforce Development Soft Skills

### Introducing United Way of Northeast Louisiana's Financial Health Center!

Located in the historic Miller-Roy Building at 1001 Desiard Street in Monroe, United Way of Northeast Louisiana's Financial Health Center will serve as the community's hub for economic resources.

## What is the Financial Health Center?

Low-to-moderate income individuals and families face multiple economic and societal barriers that prevent them from achieving financial stability and economic independence. Many organizations offer a variety of services designed to help these individuals and families become more financially stable. These services are often delivered by multiple agencies with little coordination amongst each other, making accessibility difficult.

The Financial Health Center will develop a holistic, integrated approach to improving financial security, functioning as a one-stop hub to allow community members access to a wide range of services.

# OUR IMPACT



# What did 211 do in 2021?

- In 2021, United Way NELA 211 made 16,159 connections to help and resources.
- Of those connections, 95% of callers reported satisfaction with 211's service.

### WHAT WERE THE TOP CALLS **PLACED TO 211?**

- 7,267 people called 211 for assistance with housing, homelessness, and/or utility bills in 2021.
- 1,755 connections were made to reduce hunger in 2021.

## ALICE

618,636 children in Louisiana – 57% of all children – lived in a household with income below the ALICE Threshold of Financial Survival in 2019, the highest rate in the nation. These households included families in poverty as well as those who were ALICE: Asset Limited, Income Constrained, Employed. ALICE households don't earn enough to afford the essentials of housing, childcare, food, transportation, health care, a smartphone plan, and taxes – the basics needed to live and work in the modern economy.



53% of children in renter households below the ALICE Threshold in Louisiana were rent burdened.

Having working parents or guardians does not guarantee financial stability: **29%** of Louisiana children in households with two adults in the labor force were still below the ALICE Threshold in 2019.



81% of children with an adult working as a cashier — one of the most common occupations in Louisiana — were below the ALICE Threshold.



Nearly 245,000 children below the ALICE Threshold in Louisiana did not have access to high-speed internet at home.



More than 341,000 children below the ALICE Threshold in Louisiana were struggling but did not participate in SNAP.

## Ready4K

Accessible to partner school families, Ready4K leverages text messaging as a powerful tool to deliver learning activities at home and on the go.



**35,325 text messages** were sent to empower families to recognize and act on everyday, teachable moments.



100% of parents report that Ready4K helped their children learn and grow.

## Read.Learn.Succeed.



Research shows that raising a child in a home filled with books positively impacts his or her future academic growth and job attainment. United Way NELA put **5,500 books** into the hands of local school children.



Research shows that writing and receiving handwritten pen pal letters hones both reading and writing skills. **1,180 letters/** correspondences were exchanged between local school children and their volunteer Pen Friends (826 letters from volunteers and 354 correspondences from students).

# AWARD WINNERS



## CELEBRATING EXCELLENCE

### LIVE UNITED AWARD

**REGIONAL:** University of Louisiana Monroe

LINCOLN, UNION, AND JACKSON PARISHES: Union Parish Schools

### VOLUNTEER UNITED AWARD

**REGIONAL:** University of Louisiana Monroe

LINCOLN, UNION, AND JACKSON PARISHES: Jackson Parish Sheriff's Office

### CAMPAIGN COORDINATOR OR TEAM OF THE YEAR AWARD

#### **REGIONAL:**

Keiona Wesby Monroe Coca-Cola Bottling Company UNITED

Chelsey Walley & Team Business Alliance Financial Services, LLC

#### LINCOLN, UNION, AND JACKSON PARISHES:

Corre Stegall & Cathi Cox-Boniol Louisiana Tech University

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# AWARD WINNERS

# WORKPLACE GIVING

- **R** 4th Judicial District Attorney's Office
- 💂 4th Judicial District Court Judges
- 👷 4th Judicial District Court-OPPJ
- 💂 Acadian Ambulance Service
- 👷 AIMS, Inc.
- 💂 Allen, Green & Williamson, LLP
- 👷 Amcor
- RANGUS Chemical Company
- 👷 👷 👷 Argent Financial Group, Inc.
- R Arthur J. Gallagher Risk Management Services, Inc.
- R Associated Business Printing, Inc.
- ATMOS Energy Corporation
- b1BANK
- 👷 b1BANK Loan Production Office
- 👷 BancorpSouth Bank
- Bancroft Bag, Inc.
- Bank of Oak Ridge
- 👷 Berry Global, Inc.
- 👧 👧 Blake Wheelis State Farm
- 💂 Boys & Girls Clubs of North Louisiana
- 💂 Brookshire Grocery Company
- **R R** Business Alliance Financial Services
- Cameron, Hines & Company, APAC Car Town
- our rown
- CenterPoint Energy
- 👷 🗣 Centric Federal Credit Union

- 👷 👷 Century Next Bank
- 👷 Choice Brands
- Christopher Youth Center
- Ŗ Citizens Progressive Bank
- 👮 City of Monroe
- 💂 City of Ruston
- City of West Monroe
- R Community Financial Insurance Center, LLC
- Courtesy Chevrolet Buick GMC Cadillac of Ruston, LLC
- Courtesy Chrysler Dodge Jeep Ram
- RCREED & CREED
- 💂 Cross Keys Bank
- 👮 Crossmark Management Group
- 👮 D.A.R.T.
- 👷 Dean Morris, LLC
- 👷 Delta Biscuit Company
- Dewitt & Giger, LLP
- 👷 🗣 Don M. Barron Contractor, Inc.
- 👷 Drax Biomass, Inc.
- 👷 👷 Durrett Law & Title
- 👷 Emprint Moran Printing, Inc.
- Ensure, The Insurance Agency Entergy Louisiana
- 👷 Etheridge Pipeline & Conduit
- 👷 👷 Ewing Timber, LLC
- Federal Express
- Financial Institution Service Corporation
- First Horizon Bank

- Food Bank of Northeast Louisiana Foster Farms
- Girl Scouts of Louisiana Pines to the Gulf
- 👷 Glenwood Regional Medical Center
- Grambling State University
- Graphic Packaging International
- Green Clinic Health System
- Green Oaks Juvenile Detention Center Ouachita Parish - State of Louisiana
- 👷 Guaranty Bank & Trust
- 👷 👷 Heard, McElroy & Vestal, LLP
- HiTech Computers of Ruston Inc
- 👷 Holyfield Construction
- 💂 Homeland Bank
- 👷 👷 Hulsey, Harwood & Sheridan, CPA
- R Hunt Forest Products
- 👷 Hunt, Guillot & Associates, LLC
- RR Impact Healthcare Solutions
- R Jackson Parish Correctional Center
- R Jackson Parish Sheriff's Office James Machine Works
- 👷 👮 Jim Taylor Buick GMC Jim Taylor Chevrolet
- 👷 Jim Taylor Ford Lincoln
- JPMorgan Chase Bank, N.A.
- 👷 KTVE 10 NBC KARD FOX 14
- LaSalle Management, M&T Properties, & Correct Solutions Group Lazenby & Associates, Inc.

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# **AWARD WINNERS**







👷 Lincoln Agency, LLC

👷 Lincoln Builders, Inc.

Lincoln Parish Police Jury

👷 👷 Lincoln Parish School District

Lincoln Parish Sheriff's Office





Ouachita Council On Aging

👷 👷 Ouachita Parish Assessor's Office

👷 Ouachita Parish Clerk of Court

👷 Ouachita Parish Police Jury

Ouachita Parish Public Library

👷 Ouachita Parish Public Works

louachita Parish School Board

Ouachita Parish Sheriff's Office

ROuachita Parish Workforce

👷 Ouachita Valley Federal

Development Board

👷 💂 Peoples Bank

Peregrine Corporation

👷 👷 Progressive Bank

Radiology Associates

Reeves, Coon & Funderburg

Raymond James and Associates

Regions Financial Corporation

Richwood Correctional Center

Robertson Produce. Inc.

Ruston Glass & Mirror

👷 Ryan Auto Group

S. E. Huey Co.

Equipment, LLC

Rosebura Forest Products

Sawyer Industrial Plastics, Inc.

Scott Equipment Companies

Scott Powerline & Utility

Reputer Polaris of Ruston

Credit Union

LIVE UNITED



CAMPAIGN COORDINATOR OF THE YEAR

👷 Snellings, Breard, Sartor, Inabnett, & Trascher, LLP

👷 👷 Southern Apparatus Services, Inc.

Specialty Management Services of Ouachita (SMSO)

👷 St. Francis Medical Center

Standard Enterprises, Inc.

State Combined Charitable Campaign SCCC

👷 Steel Fabricators of Monroe, LLC

👷 👷 Strauss Interests, Inc.

Target Store T1469

The Health Hut

The Wellspring Alliance For Families

👷 The Woman's Clinic, Inc.

👷 Thomas & Farr Agency, Inc.

👷 Town of Farmerville

Union Council on Aging

👷 Union General Hospital

**R** Union Parish Schools

Union Parish Sheriff's Department

R United Way of Northeast Louisiana

👷 👷 University of Louisiana Monroe UPS Monroe Site

Van-Trow, LLC Van-Trow Toyota

👷 👷 👷 Wagner Logistics

👷 Walpole Tire & Service Wells Fargo Advisors WestRock - Hodge Mill

### Lincoln Preparatory School R Little & Associates Louisiana Delta Community College 💂 Louisiana National Bank

👷 👷 Louisiana Tech University Lumen

R Marion State Bank

💂 McKinney Saw and Cycle, Inc.

Med - Camps of Louisiana

💂 Merrill Lynch Wealth Management

👷 Mid South Extrusion

👷 👷 Monroe Chamber of Commerce

👷 Monroe City Schools

👷 👷 👷 Monroe Coca-Cola Bottling Company UNITED

👷 👷 Monroe Housing Authority

- 👷 NAI Faulk & Foster
- 👷 Newcomer, Morris & Young

North Delta Title Company Price & Sawyer, LLC

Northeast Louisiana Cancer Institute

💂 Northern Louisiana Medical Center

👷 💂 Origin Bank

# UNITED WE FIGHT. UNITED WE WIN.

# 2021-22 VOLUNTEER DIRECTED DOLLARS

#### REGIONAL

Economic Opportunity for All ARCO (ARCO Customized Employment) \$12,280.80 Food Bank (Senior Program) \$15,765.10 Food Bank (Agency Partner Program) \$5,759.60 Ouachita Council On Aging (Home Delivered Meals) \$34,676.00 Ouachita Council On Aging (Transportation - Non-Emergency Medical) \$26,713.10 Ouachita Council On Aging (Homemaker Program) \$10,472.00 West Ouachita Senior Center (Senior Adult and Community Supportive Services) \$78,527.40

#### Children, Youth and Young Adults Successful in School and Life

Boy Scouts (Traditional Scouting - Boy Scouts, Cub Scouts, & Venturing) \$48,559.70 Boys & Girls Club of NELA (Project Learn) \$64,493.70 Children's Coalition (Children's Coalition Early Head Start) \$22,802.30 Christopher Youth Center (Emergency Youth Shelter) \$36,003.50 Food Bank (Backpack for Kids) \$12,001.10 Girl Scouts (Girl Scouting Leadership Experience) \$11,251.10 OIC (I I AN) \$3,220.42 OIC (High School Equivalence Test) \$3,221.00 Wellspring (Youth Empowerment Program - YEP) \$28,607.20

#### Healthy and Safe Individuals, Families and Community

Med Camps of Louisiana (Summer Camping) \$13,708.80 NELA Sickle Cell Anemia Foundation (Social Service Provision) \$17,821.70 Ouachita Council On Aging (Congregate Meals) \$7,154.30 Rays of Sonshine (The Zone) \$3,750.00 Rays of Sonshine (Project Hope) \$15,208.20 St. Vincent de Paul (Prescription & Counseling Services) \$22,202.10 Wellspring (Counseling & Family Development Center) \$12,067.80 Wellspring (Rural Victim Services) \$24,938.60 Wellspring (Domestic Violence Program) \$79,968.00 LINCOLN, UNION, JACKSON PARISHES Economic Opportunity for All Food Bank (Senior Program) \$24,000.00 Food Bank (Agency Partner Program) \$8,000.00

Children, Youth and Young Adults Successful in School and Life Wellspring (Youth Empowerment Program - YEP) \$40,203.00 Boy Scouts (Traditional Scouting - Boy Scouts, Cub Scouts, & Venturing) \$9,000.00 Boys & Girls Club of NELA (Core Programming) \$50,176.00

#### Healthy and Safe Individuals, Families and Community

Health Hut (Prescription & Counseling Services) \$10,000.00 LA Methodist Children & Family Services (Family Counseling Center) \$42,000.00 DART (Domestic Violence Program) \$69,100.00 St. Vincent de Paul (Prescription & Counseling Services) \$12,000.00 Med Camps of Louisiana (Summer Camping) \$45,000.00 Lincoln Council On Aging (Home Delivered Meals) \$35,000.00 Union Council On Aging (Congregate & Home Delivered Meals) \$26,146.00 NELA Sickle Cell Anemia Foundation (Social Worker) \$7,000.00

# FINANCIAL HIGHLIGHTS

BALANCE SHEET			<b>STATEMENT OF SUPPORT, REVENUE &amp; EXPENSES</b>		
Assets			Revenues		
Cash		502,509	Income from Campaign & Other Contributions		2,977,043
Investments		562,376	Income from Additional Pledges		55,876
Pledges Receivales		1,650,295	Grants, Sponsorship & Other Income		733,050
Grants & Other Receivables		412,526	Total Revenue	\$	3,765,969
Fixed Assets		357,767			
Other Assets		5,932			
Total Assets	\$	3,491,405			
Liabilities & Net Asso	ets			_	
Liabilities			Expenses		
Allocations & Designations Payable		1,169,035	Agency Services/Fund Distribution		1,619,455
Other Payables		131,867	Supporting Services		760,593
Deferred Revenue		44,763	Program Services		1,515,632
Total Liabilities	\$	1,345,665	Total Expenses	\$	3,895,680
Net Assets				_	
Unrestricted Net Assets		600,626	Increase (Decrease) in Net Assets	\$	(129,711)
Temporarily Restricted Net Assets		1,545,114			
Total Net Assets	\$	2,145,740			
			United Way of Northeast Louisiana is	audited	by the firm of
Total Liabilities & Net Assets	\$	3,491,405	Little & Associates, Certified Public Accountants, Monroe, LA.		





United Way of Northeast Louisiana

# unitedwaynela.org

## Monroe | 1201 Hudson Lane Ruston | 939 N. Trenton Street